VEHICLE TRACKING AND STOLEN VEHICLE RESPONSE

“KEEPS MY FAMILY SAFE”

“SAVES ME MONEY”

“GIVES ME FULL VISIBILITY”

“MAKES MY LIFE EASIER”

“KEEPS MY FAMILY SAFE”
BASIC: cMe
Ctrack cMe is a vehicle tracking system for those that simply want a stolen vehicle response service for insurance purposes. Unlike most entry level systems, it is GPS/GSM based giving real-time and accurate tracking information to aid recovery in any reported vehicle theft or hijack incident.

STANDARD: INSURE
Ctrack Insure is a vehicle tracking system with stolen vehicle response services for insurance purposes and usually qualifies you for reduced premiums. It is GPS/GSM based giving real-time and accurate tracking information to aid recovery in any reported vehicle theft or hijack incident as well as the ability to remotely locate your vehicle, on your mobile phone, by sending one SMS.

ADVANCED: SECURE
Ctrack Secure offers more than vehicle tracking by allowing you to view your vehicle’s status, movements and trips on your smartphone, tablet or computer in real time. Business and private trips may be recorded to produce an electronic SARS compliant logbook. For additional safety and security, you may set up no-go (high risk) zones so as to get notified if a vehicle is in an area where it is not supposed to be.

BUSINESS: LITE
Developed for small and medium sized enterprises (SMME) and businesses, Ctrack Lite provides vehicle tracking, stolen vehicle response services and basic fleet management at an affordable price. The system assists with reducing the costs associated with operating a fleet as well as providing live tracking information for safety and security. Driver behaviour (ABC’S – harsh Acceleration, harsh Braking, harsh Cornering and over-speeding) is measured to assist with improving driving styles that contribute towards less wear and tear on your vehicles and increased fuel economy.

Ctrack’s products have been designed and are professionally fitted to give safety and security for vehicles, families and businesses, all contributing to greater peace of mind and convenience.

For added safety and security, we also offer a bundle of value added services from emergency, medical and roadside assistance to home drive and legal services.

Our systems are proudly South African built with quality components and use the very latest in GPS satellite and GSM/GPRS cellular location technology – ensuring your vehicle is always visible whether to our call centre in the case of emergency or on your mobile phone, smartphone, tablet or computer for convenience.

Ctrack systems are always live and Ctrack intelligence automatically checks that your system is fully operational on a daily basis.

PRODUCTS
## CTRACK PRODUCT COMPARISON

### GIVES ME FULL VISIBILITY
<table>
<thead>
<tr>
<th></th>
<th>BASIC</th>
<th>STANDARD</th>
<th>ADVANCED</th>
<th>BUSINESS</th>
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<tr>
<td>National Coverage</td>
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<td>SMS Vehicle Location</td>
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<td>Internet Tracking on Map</td>
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### KEEPS MY FAMILY SAFE
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<tr>
<td>Stolen Vehicle Response (Phone-in)</td>
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<td>Stolen Vehicle Response (Pro-active)</td>
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<td>Battery/System Tamper Alarms (Early Warning Alerts)</td>
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<td>WatchMode Arming</td>
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<td>E-Panic Alarm</td>
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<td>Panic Remote</td>
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<td>High Risk Area Monitoring</td>
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<td>Advanced Protector</td>
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### MAKES MY LIFE EASIER
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<td>Rest of Africa Travel</td>
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<td>Trip Reporting (Map or List)</td>
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<td>SARS Compliant Logbook</td>
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<td>Logbook Remote</td>
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### SAVES ME MONEY
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<td>Driver Behaviour Monitoring</td>
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### PRICING

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<th>Feature</th>
<th>Cash</th>
<th>Rental</th>
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5 REASONS TO CHOOSE CTRACK

1. Pinpoint location using GPS satellite positioning and GSM cellular communication.
2. Automated daily health checks.
3. High national and cross border recovery rates in excess of 95% (measured on true incidents).
4. 36 month warranty.
5. Fast recovery (average national recovery time is around 30 minutes).
ADVANCED PROTECTOR

A bundle of value added services and support to give you and your family some level of peace of mind on the road.

**SOS PANIC**
Receive 24/7 emergency assistance, wherever you may be.

**MEDICAL ASSISTANCE**
Emergency medical services and transportation as well as medical advice, information and a crisis line.*

**LEGAL ASSISTANCE**
A 30 minute legal consultation and access to standard documents.

**ROADSIDE ASSISTANCE**
Our call-out service will cover one hour’s labour for a locksmith, jump start, flat tyre and fuel support,** as well as a bodyguard service.

**TOWING**
Free towing to either an approved dealer or competent mechanic within a 40km radius plus free storage for up to 48 hours.

**CRASHGUARD**
We detect high g-force incidents and will be able to dispatch medical assistance to your location.

**HOME DRIVE**
Should the day have been too much, we have included two home drive trips per annum (up to 30km each).* **

**VEHICLE TRACKING AND STOLEN VEHICLE RESPONSE**

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* Advisory and referral service only. Associated costs are for the customer or the customer’s medical aid account.

** Maximum of two incidents per annum. Cost of fuel and parts will be for the customer’s account.

*** Additional distance charged per kilometre.
REAL-TIME VISIBILITY SOFTWARE

MOBILE APPLICATION: MOBI

www.ctrackmobi.co.za

Get an instant snapshot as to the location of your vehicle, along with status details such as speed, in both list and map views on your smartphone or tablet with Ctrack Mobi. Ideal for seeing where the rest of the family is or remotely viewing all your business vehicles from wherever you may be.

WEB BASED VEHICLE TRACKING: ONLINE

www.ctrackonline.co.za

Get information on vehicles, drivers, points-of-interest, preferred areas, no-go zones, general businesses, addresses and tasks with Ctrack Online. You have a choice of map viewing options to monitor individual and multiple vehicles in road and satellite views, as well as optional access to live traffic flow information and journey directions.

This web based application will assist you in realising immediate operational benefits and financial returns by helping to reduce the running costs of fleets and increasing the productivity of mobile workforces.

No-go, preferred and waypoint geo-zones may be set up to trigger email and SMS alerts regarding unauthorised vehicle movements into or out of predefined areas – providing better control of vehicles and increasing safety for drivers.
FREQUENTLY ASKED QUESTIONS

How do I get a Ctrack system?

Simply call Ctrack on 0860 333 444 (option 2) for sales or visit a Ctrack Solutions Centre.

Where is the installation done?

For your convenience, installation may be done at your closest Ctrack Solutions Centre, one of our Partner Fitment Centres, which includes a number of Glasfit Fitment Centres, or at your location. One of our technicians will professionally install and test your system. This process takes around 90 minutes.

How do I access Ctrack’s internet tracking applications?

For smart devices use www.ctrackmobi.co.za and for computers use www.ctrackonline.co.za. Usernames and passwords may be requested from support@ctrack.co.za.

Do I get an early warning alert in the event of an incident?

Yes, Ctrack systems have a number of security and safety features, such as battery tamper alarms and high G-force incident alarms, and if triggered you will receive a notification via SMS.

Our dialler system will automatically call you to verify if the alarm was accidental or an emergency whereby you will be immediately routed to an emergency support agent.

What happens in the case of an emergency?

You need to call 0860 333 444 (option 1 for emergency) where one of our emergency support agents will assess your situation and dispatch the relevant emergency services.

What happens when I sell my vehicle?

You can transfer your Ctrack to your new vehicle.

Can I use my Ctrack system outside of the borders of South Africa?

Yes, call 0860 333 444 (option 6) to activate the international roaming functionality.

Does my system come with a warranty?

Yes, Ctrack systems have a 36 month warranty. We attend to issues free of charge as long as you bring your vehicle to a Ctrack Solutions Centre. A call out fee is applicable if we come to you.

* All products subject to 36 month contract, which comes with a warranty for the full period. All prices are inclusive of VAT. Monthly subscriptions subject to 10% annual increase. The prices in this brochure are valid until 30 June 2016 and are not guaranteed in any way for the period following this date. Ctrack reserves the right to change pricing at any time after the specified date without prior notification.

Ts&Cs apply.
Ctrack is globally renowned, with 30 years' experience and 950 000 systems sold, offering specific solutions to customers and various industries in order to keep vehicles, vans, trucks and fleet operations always visible.

Through the power of Ctrack technologies and constant product innovation in vehicle tracking, insurance telematics and fleet management, Ctrack can rightly claim to be a provider of Intelligent Solutions.